



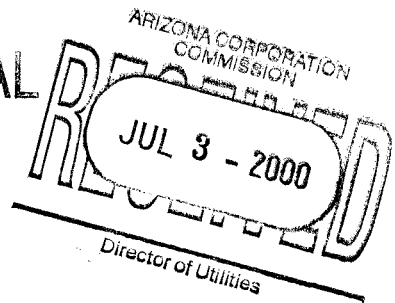
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June 30, 2000

Ms. Marta Kalleberg  
Arizona Corporation Commission  
1200 West Washington  
Phoenix, AZ 85007-2996

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Arizona Corporation Commission  
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JUL 05 2000

RE: Convergent Communications Services, Inc.  
Docket No. T-03628A-98-0537



Dear Ms. Kalleberg:

This letter is in response to your letter dated May 9, 2000 regarding Convergent Communications Services, Inc.'s application for a CC&N to provide resold intrastate toll telecommunication in the state of Arizona.

In compliance with the Commission's requirements, Convergent does not currently, and will not in the future, charge its customers for any prepayments, advances or deposits. If in the future, Convergent desires to charge prepayments, advances or deposits, we will file information with the Commission that demonstrates our financial viability.

Please feel free to contact me at (303) 749-3000 if you have any questions or require any additional information.

Thank you.

Sincerely,

**Karen L. Bedell**  
Vice President, External Affairs  
Convergent Communications  
Phone: (303) 749-3093  
Fax: (303) 749-3113  
email: kbedell@converg.com